How to Download the Cisco Webex Client Application

In order to utilize the new Cisco Webex Unified Calling (Softphone) feature, you must meet two of the following requirements:

1. You must have a CITS managed phone number
2. You must have a Webex license
    a. Additionally, you must have the Webex client app installed on your PC/Laptop/Mobile Device

The directions below will guide you through the steps to download the Webex Client Application.

For a Personal Laptop/PC:
- Go to https://www.webex.com/downloads
- Select **Download for Windows (64 bit)** and follow the instructions
- Once it is successfully downloaded, the app will appear on your desktop

For a Macbook:
- Go to https://www.webex.com/downloads
- You will be presented with 2 Webex versions (Intel or Apple M1 Chip) for your Macbook based on your device's Processor. To find what your Macbook's Processor is:
    o Go to the top left corner of your Macbook screen and click on the **Apple** icon
    o Click **About this Mac**
    o Under the **Overview** tab, find **"Processor"** and see if you have the Intel or Apple M1 Chip and download the version that corresponds to your Processor
- Once it is successfully downloaded, the app will appear on your desktop

For a Mobile Device:
- In your App store, search for **Cisco Webex**
    o NOT Cisco Webex Meetings or Webex Calling
- Download to your device
- The Cisco Webex application will appear as so in the app store